

# **INFORMATION SERVICES**

## **POLICY COMMITTEE**

### **REPORT**

**February 8, 2007**

**Distribution List:**

**Terry Bundy-LES \* Don Herz-Finance \* Ann Harrell-Mayor's Office  
Dennis Meyer-County Budget & Fiscal \* Ken Kuszak-Information Services  
Terry Lowe-Information Services \* Dave Mannering-LES \* Randy Ober-Information Services  
Jon Camp-City Council \* Ray Stevens-County Commissioner \* Doug Thomas-Information Services**

**PDF Distribution List - City Council:**

**Tammy Grammer, Jon Camp, Jonathan Cook, Robin Eschliman, Dan Marvin,  
Annette McRoy, Patte Newman, Ken Svoboda**

# INFORMATION SERVICES

## POLICY COMMITTEE

### Table of Contents

	<b><u>PAGE NUMBER</u></b>
Monthly Report. . . . .	1
Project Reports. . . . .	3
Case Management. . . . .	4
Equipment Management . . . . .	7

# INTER-OFFICE MEMO

**TO:** Information Services Policy Committee

**FROM:** Doug Thomas, Information Services Manager, Information Services

**DATE:** February 8, 2007

**SUBJECT:** Monthly Report

---

## SYSTEMS DEVELOPMENT PROJECTS

### 1. **InterLinc eGov**

The last small group of Web Assistant II's were trained last month. The Web Assistant I course work continues to be prepared with first classes planned in the spring. The full WI-LINC commission met on 01/16/07. The Community Research sub-committee has completed the data collection phase and is ready to produce it's portion of the full report. Ken Doty will lead the Technology sub-committee since it has not met once since the appointment of the chair. Terry and Chris gave an InterLinc demonstration to the AITP group on 01/18/07. Vince and Terry met with each vendor on 01/12/07, and selected the new InterLinc Partners (Windstream, KLKN, KFOR). Phase II of the InterLinc Action Center (Ombudsman), is scheduled to begin 2nd quarter 2007. A new ePay Parking option is being designed to allow the reloading of parking garage cards via InterLinc. Early sales totals for ePay swimming pool passes (235). Chris will begin to work on the ePay Parks Shelter and Golf Reservations systems soon. We should be able to deploy the new virtual tour of the County/City Building by next month.

### 2. **County Attorney/Public Defender Case Management System**

See ISPC status report.

### 3. **Equipment Management System**

See ISPC status report.

### 4. **Empagio Beta Project (Tesseract)**

Project planning for production implementation in FY07/08.

### 5. **CIP Automation**

System went live 02/01/07 as scheduled. GIS and Reporting modules are being added.

### 6. **ENTERPRISE ONE Upgrade (PeopleSoft)**

Final directory, space, and software cleanup efforts began the weekend of 01/06/07, and are ongoing.

## **OPERATIONAL**

The County PeopleSoft AS/400 prime shift utilization in January was 5.09%, compared to 4.17% in December. Disk utilization is 53.7% compared to 57.46% at the beginning of January. The consultant cleaned up what they could over the weekend of January 6th.

The City Finance JDE AS/400 prime shift utilization in January was 14.25%, compared to 11.86% in December. Disk utilization is 65.7%.

The Lancaster Manor American HealthCare software was upgraded to release 4.00 on Friday, January 26th to bring them up to the most current release. The current disk utilization is 37.3%.

The IBM z/890 Enterprise Server prime shift utilization was 47.24% in January, compared with 49.81% in December. There were 2,677,769 CICS transactions executed which included 413,116 web transactions.

# **PROJECT**

# **REPORTS**

**COUNTY ATTORNEY/PUBLIC DEFENDER  
CASE MANAGEMENT**

**Project Manager:** Mark Wieting  
**Analyst:** Jim Jambor

**February 8, 2007**

**Project Description:**

The County Attorney currently has a case management system which was implemented as a main frame system in 1985. The Public Defender's system, also a mainframe system, was implemented shortly thereafter. Both systems have served well, and over the years have had many enhancements and changes performed. Both agencies would like to take advantage of new technology to assist in their management of cases and Attorneys within the office. This would be especially beneficial in the areas of document generation and communication with clients, witnesses, defendants, victims, and other agencies. The new system should not lose any of the functionality of the current systems, should have the capability of sharing non-secured data between the two agencies, and add more capabilities such as word processing, email, and the web.

**Current Events:**

**01/07 \*** DefenderData continues to make changes to the development system.

**Future Events:**

**02/07 \*** An onsite by defenderData staff has been scheduled for February 6th - 9th. This will allow them to install a development system on several PC's in the Public Defender and the County Attorney's offices. The plan is to have staff in both offices use the system and provide feedback while they are onsite and can do immediate changes.

**History:**

**10/03 \*** System requirements were completed and approved by both agencies. The project was put on hold by the County Board pending funding issues.

**01/05 \*** Board approval was given to continue with the project, however, due to I.S. commitments to other projects, work will be delayed for several months.

**10/05 \*** Representatives from both agencies, plus Information Services were present for a demonstration of Justware from NewDawn Technologies. This is a packaged software product for case management for Prosecutors and Defenders. It has many very nice features, although, it lacks an evidence tracking module and a speedy trial calculator, which are two very important features that will be required in a new system.

- 11/05 \*** The web shells were reviewed with staff from both the County Attorney and Public Defender Offices. Both agencies have expressed a desire to have I.S. write the new system using the web shells, provided it has the desired functionality. Of course, time and cost will also play important in this decision. We seem to have a new account representative from NewDawn. I am waiting to find out who will be our new representative.
- 12/05 \*** Our NewDawn Account Representative is John Wilkins. I have talked to him a few times and sent him our rules on speedy trial. I have asked for some ballpark pricing, but have not heard back from him yet. We met with Chris, Nick, and Terry to discuss the feasibility of some of the functions within the web shells. Although, some of this has not been done yet, the general feeling was that it could be done within the web shell guides.
- 01/06 \*** We had a demonstration of defenderData on January 25th. I think everyone who took part was rather impressed, enough so, that we have decided to pursue this a little further. We will be meeting in early February to decide what steps to take next. I will find out what the current operating costs for both systems are prior to that meeting.
- 02/06 \*** Both the County Attorney and Public Defender have created a list of additional questions for defenderData. I will be forwarding this on in early March.
- 03/06 \*** DefenderData has responded positively to all of our questions, saying they feel that they can do our customization under their no-charge policy. We had another demonstration of the system for a few people who were not present for the first one.
- 04/06** After another demonstration from defenderData, it was decided to pursue this system further. A data confidentiality agreement was signed by both parties, so we sent all of the file and record layouts, as well as complete data from the Public Defender's current system. As soon as the County Attorney agreement is received, we will send their data also. DefenderData will be converting our data to their database so that we may begin a test of their system.
- 05/06 \*** The County Attorney has drawn up their confidentiality agreement, and it was signed by DefenderData. All data files from the County Attorney system were then sent so that they now have the complete set of data from both agencies.
- 06/06 \*** All data from both the Public Defender and the County Attorney systems was sent to DefenderData to be loaded into their database. After encountering some problems with the delimiter in our interface files, a new delimiter was used and all data was successfully sent to their server.
- 07/06 \*** DefenderData continued to load our data into their database. No other action was taken on this project.

- 08/06 \*** DefenderData continued to load our data into their database and should be completed early next month.
- 09/06 \*** DefenderData finished loading the data into their database and began screen changes. Workload prevented them from moving very far on this project.
- 10/06 \*** DefenderData completed initial screens to display our data and we viewed them during a demonstration on October 6<sup>th</sup>.
- 11/06 \*** No action was taken on this project as defenderData finished up some of their production projects.
- 12/06 \*** A demonstration of both the current systems for the Public Defender and the County Attorney was held for defenderData on December 1st. This was to give them some idea of how the systems are being used, and hopefully a little insight to the behind the scenes workings. Samples of all documents printed interactively were sent to them also.



## **CITY EQUIPMENT MANAGEMENT**

**Project Manager:** Scott Zimmerman/Mark Wieting  
**Analyst:** Chad Peters

**February 8, 2007**

### **Project Description:**

Public Works has been looking to replace their current Equipment Management system, which is a purchased package incorporating VSAM files. A new system, to be written by Information Services will use browser based screen presentation with DB2 on the mainframe as the database manager. It will include modules of Units/Equipment, Parts/Inventory, Repair Orders, Gas/Fuel, Billing, and Depreciation/Replacement. It will also allow for participation of other agencies, specific targets being Police Garage, Fire Department, StarTran, and Lancaster County Maintenance if they so desire. Where feasible and practical, it shall make use of wireless technologies, bar codes/scanners, remote and internet access.

### **Current Events:**

**01/07 \*** Meetings were held to review the current system and to discuss bottlenecks, desired new features, and flow of information between modules. Interviews were held for Units, Parts, Repair Orders, and Gas/Fuel. Notes from these meetings are being assembled to be used in a Requirements Document.

### **Future Events:**

**02/07 \*** Continue interviews for Billing, Budgeting, and Depreciation. Also schedule meetings with the other agencies to get their input of additional features. Complete the System Requirements Document and present it for approval.

### **History:**